

OHANA® WAIKIKI WEST

HOUSE RULES SUMMARY - 2014 PEARL HARBOR ANNIVERSARY SCHOOL GROUPS

Welcome to the OHANA Hotels & Resorts. We hope that you enjoy staying with us and have a memorable “Authentic Island Experience.” We want to insure that your stay with us is safe, enjoyable and peaceful. With this in mind, we have established the following house rules and guidelines. In consideration of the well being of all our guests, we ask for your cooperation in adhering to the following:

Only registered guests of the OHANA Waikiki West Hotel are allowed on the guest floors.

Guests returning to the hotel may be subject to random ID checks during the evening and nighttime hours and are encouraged to carry their room key and an ID when entering the hotel.

This is a non-smoking hotel and smoking is not allowed on the balconies, in the room, at the pool or anywhere on hotel premises. Anyone smoking on premises will be subject to a \$250.00 smoking charge.

Occupants shall not burn or ignite anything including incense, candles, fireworks, pyrotechnics or any other combustible device in a guest room or on hotel premises.

Occupants shall not hang, sit or lean out of windows or on the balcony railings. Do not drop, throw or cause any items to fall from windows or balconies.

For your safety, be sure to lock both the balcony door and front door at night and when leaving the room.

Keep all sound inside your unit and in common areas of the hotel to a level that does not disturb others.

Occupants shall allow access to the room to the hotel personnel and security and the hotel’s representatives for the purpose of handling emergencies, security issues or maintenance issues.

The drinking age in Hawaii is 21. Alcohol may not be consumed in corridors, stairways, parking area or other areas unless allowed by the hotel. Police will be notified when minors are found to be consuming alcohol anywhere on premises or when there are open alcohol containers in the presence of minors.

The front desk should be advised if guests will be switching rooms with other guests so we may properly connect phone calls. Also, lost and misplaced keys will only be re-issued to the registered guests of the room.

For all emergencies, contact the front desk immediately by dialing “0”.